INTELLIGENT PARKING SOLUTION

NO PARKING

Ezz Park
Software user manual

Step 1

Download Ezz Park Application

Download and install Ezz Park android application in mobile phone from Google Playstore.
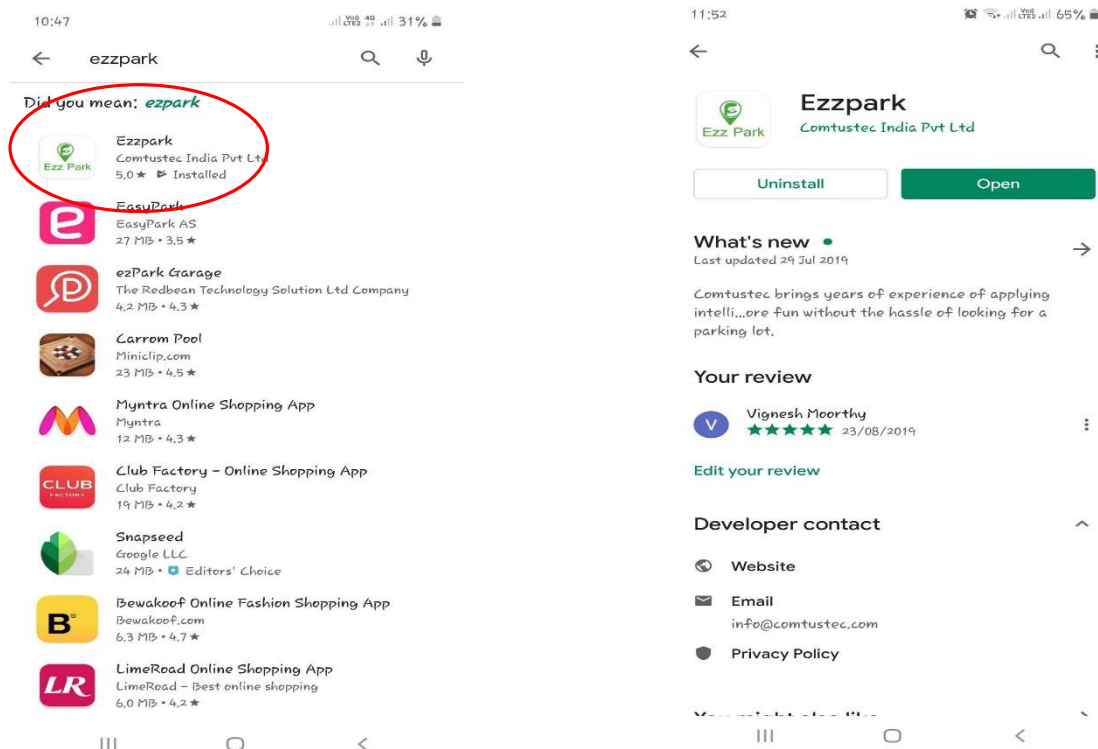

Fig 1& 2: Playstore Download

Step 2

Sign up Process

Open the Ezz Park application. The Sign-in page will appear on the screen. New users can create an account by clicking the Signup link on the screen.
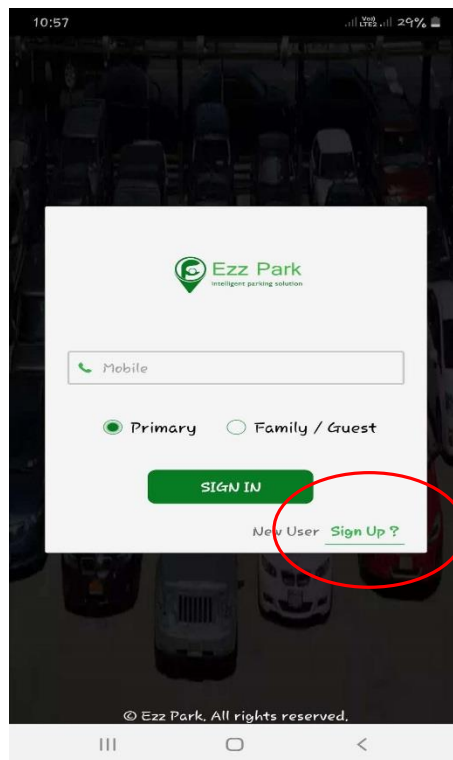

Fig 3: Sign-in screen

Fill your Name, Mobile Number, Email ID (Optional) in following fields

Ezz Park device is needed to sign up process. Therefore, power up the device after the hardware installation. (Refer: Ezz Park Hardware Installation guide)

For Device address, click the device scan link. We can get the device ID in two ways 1) QR Code scan 2) Bluetooth scan
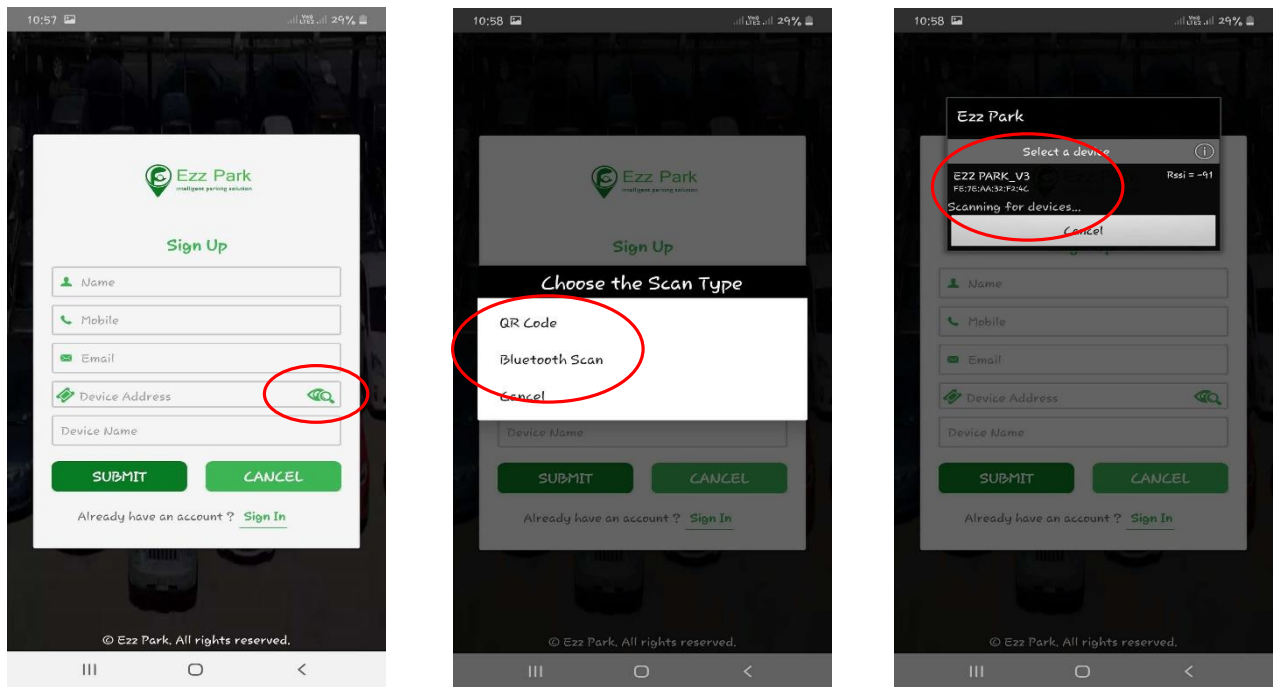
Fig 4, 5 & 6: Signup screen & scanning types

QR Code scan

QR Code is available in every device top, just scan the QR code to get the specific device ID allocated.

Bluetooth scan

Through the Bluetooth scanning, we can find multiple numbers of device IDs in the nearby location. Your device name and ID will be stuck on the top of your device.

And the device name is customisable. A user can change it as per their wish. After filling the fields, click the "submit" button for OTP Verification.

Step 3

OTP Verification.

Complete your OTP verification with your register mobile number.

Step 4

Note: Make sure the device is ON

Connect device

Now, a user can see their registered device on their device list page. The connect link and battery value of the device will get updated when the device is ready to connect with the user's mobile phone.

A user can connect the device within a ten-meter radius.

After clicking the "connect" button, the user has to allow the Ezz Park application to turn on Bluetooth and location for communication between mobile phone and device.
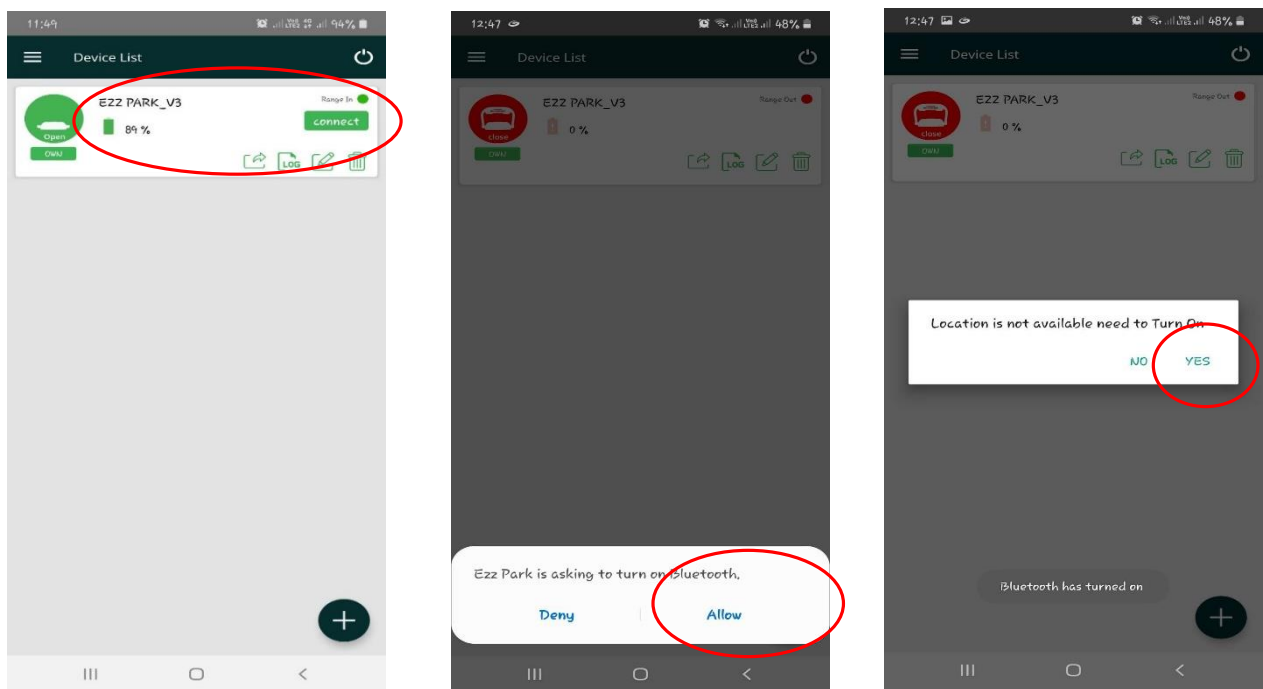

Fig 7, 8 & 9: Registered device list, Bluetooth & location permission

After the successful connection, A user can open and close their device. Moreover, the symbol indication shows the device's current status.
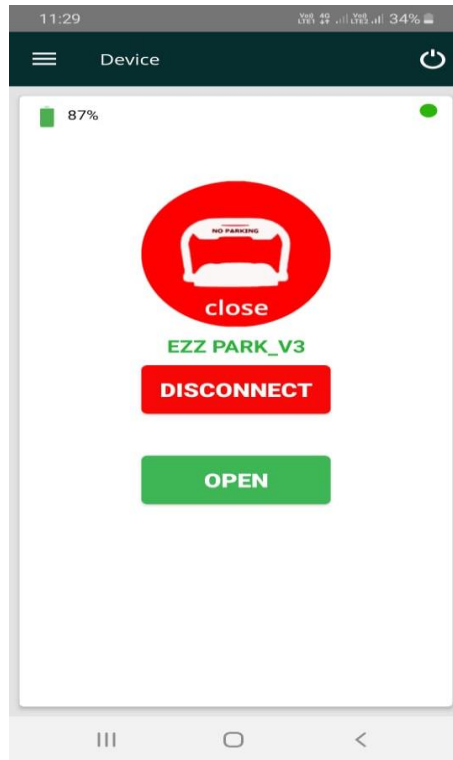
Fig 10: Control screen

Close Barrier   Open Barrier   Vehicle parked

Close Barrier

When the barrier in close condition, The close barrier symbol occurs on the user's control screen.

Physically forced opening is prohibited in the device. If anyone tries to manually force open the device, after a short time the device will automatically come to close condition, with continuing alarm indication.

Open Barrier

The barrier will open when the user passes the command via Ezz Park application. User should park their vehicle within three minutes. The "Vehicle parked" symbol will appear in the control screen after the vehicle is parked in the parking space.

If the user does not park the vehicle within three minutes, the barrier will get closed automatically.

> **Note:**
>
> Vehicles from 150mm ground clearance can use Ezz Park device to protect their parking space.

Features:

Adding an additional Device.

User can add and control multiple devices by adding the device name and device address through Bluetooth scan or QR Code.
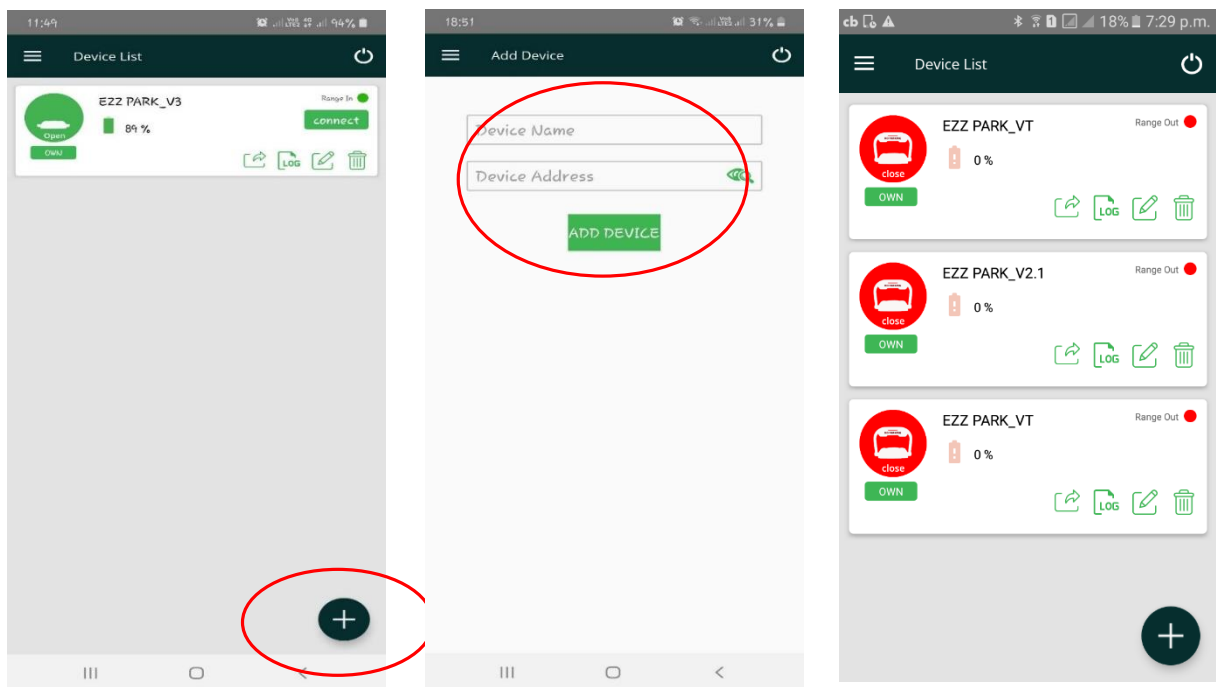

Fig 11, 12 & 13: New device adding process

Key Sharing

A user can share the device control with their family members and guests at any time.

Key Sharing for Family

Just adding family member name, phone number and mail ID is enough for sharing the device. The family user needs to log-in with "Family/Guest" log-in mode.

There is no time limitation for family members to access the device. But other controls like key-sharing, device adding and removing authorities only primary users can access.
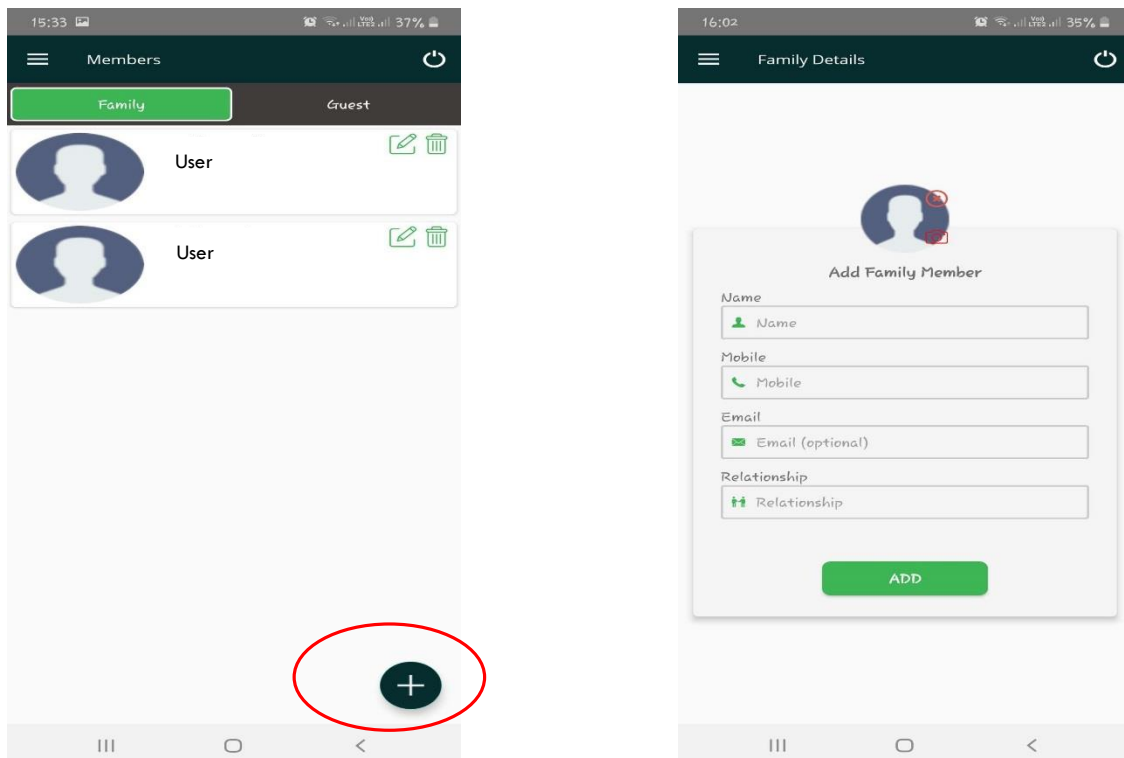

Fig 14 & 15: Key-sharing with family members

Key Sharing for Guest

A primary user can set the time limitation for guest access. After the time period access will get expired. This is the only difference between a guest user and family user, other functionalities remain the same.
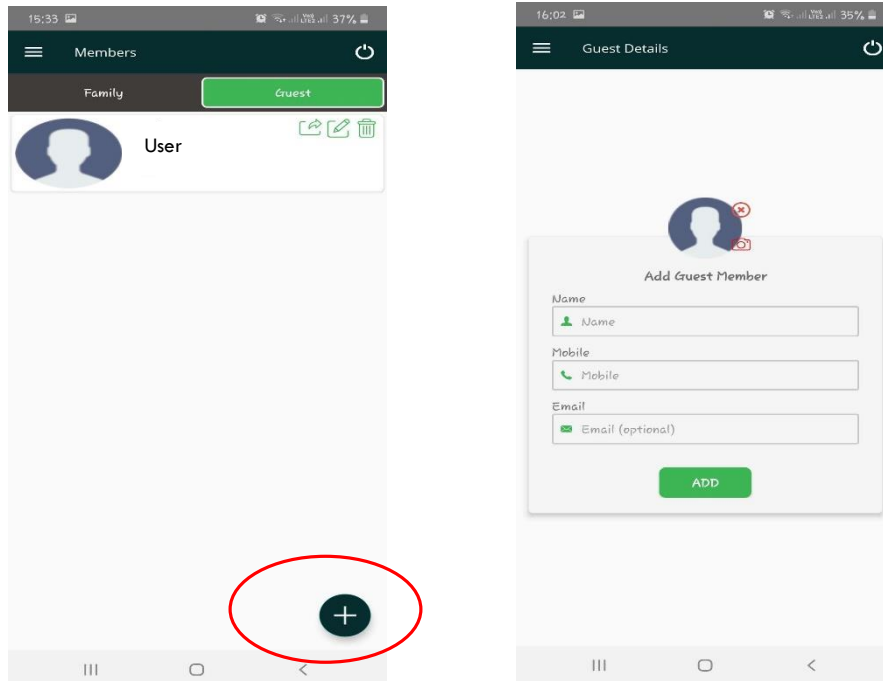

Fig 16 & 17: Key-sharing with Guest

Adding Guest user

In Menu bar – Select key sharing – Select guest – Click Add – fill the fields of guest details and click "Add" button.

Providing Access

Go device list – select share symbol – set time period – Select guest name
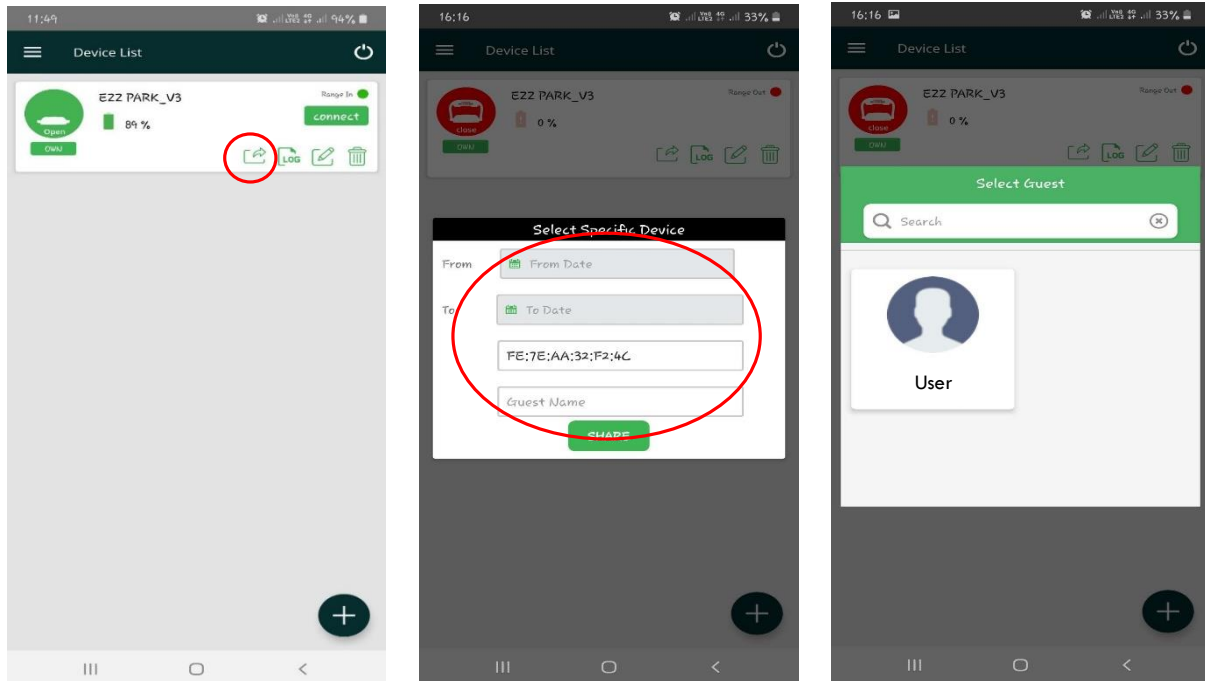
 & click the "Share" button.

Fig 16 & 17: Guest key-sharing time limitation

Firmware update

For better customer service, Ezz Park developer team will share the firmware update package in the Ezz Park Android Application. A user can update the device firmware whenever they want.

My profile

The user can customise their profile picture, name, Email ID except for their mobile number.

For Support

For more details and support mail at info@comtustec.com